

October 17th, 2016

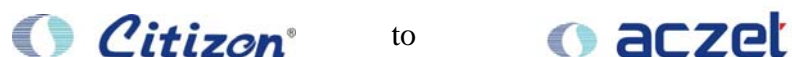
Subject: Change of business name

Dear Valued Customers & Partners

Greetings!

We at Citizen Scales would like to thank you for your continuous support through our successful journey so far from being a small trading company of weighing scales to one of the world's leading manufacturer of High precision balances, Micro balance, Industrial scales and Jewellery equipment and machinery.

With our company's ever expanding business opportunities in varied industries and applications, we hereby take this opportunity to inform you that we are changing our business name from **Citizen Scale (I) Pvt. Ltd.** to **Aczel Pvt. Ltd.** with effect from October 2016. This will be accompanied with the change in our logo representation from



With this we also confirm that there will be no change in the ownership, management structure, management policies, company locations and company staff. We also assure that we will continue to offer our same products and quality service without any changes.

We believe that this progressive step will help us to diversify our products for the industries and applications that we cater to. We promise to make your experience with us only better from here onwards with our new innovations in the times to come.

Thank you for your patronage. We hope to continue doing business with you with the same enthusiasm in future.

Yours Sincerely,
For, Citizen Scale (I) Pvt. Ltd.

C. V. Shah

(Chairman)